

TO: Plymouth District Library Board

DATE: July 12, 2019 6

RE: Monthly Report

FROM: Carol Souchock
Director

June 2019 Statistics:

Circulation – Books & Other	60,146
Circulation – Overdrive Downloads	6,316
Circulation – Hoopla	1,472
Circulation – Flipster (e-Magazines)	618
Circulation – Kanopy (e-movies)	129
Total Circulation	68,681
Electronic Access	34,591 sessions to our web site
App Use	3,887
App Unique Devices	712
App Page Views	5130
Public computer use	2,585 hours of use
Wireless use	13,446 sessions
Volunteer Hours	88.75 Teens & TBD Adult = TBD
Outside Groups Meeting Room Use	TBD Meetings/TBD attendees
PDL Meeting Room Use	TBD Programs or Meetings /TBD attendees

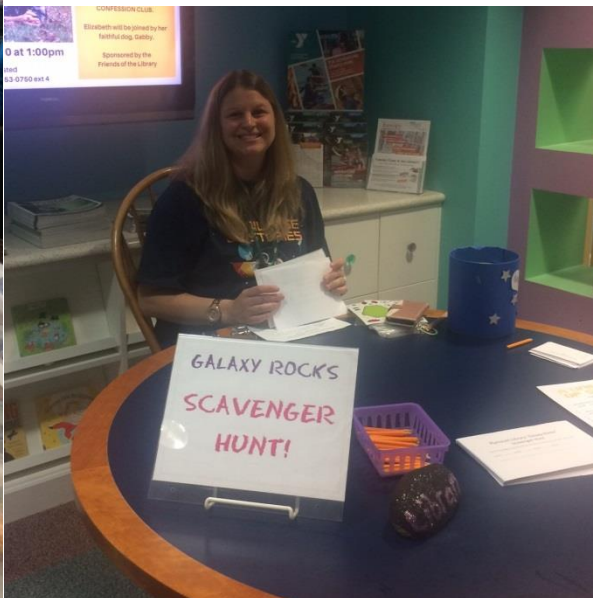
Library Programs and Services:

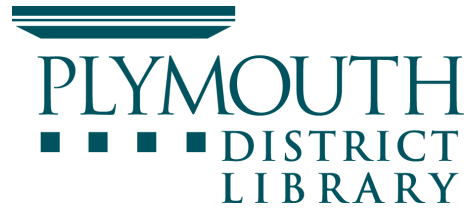
This year our Summer Reading Programs (SRP) theme is:

Our library kicked off our Summer Reading Programs in early June. Summer reading is one of all libraries busiest times of the year. It is celebrated in our youth, teen and adult departments but many other staff help make this a success including marketing and our circulation staff and pages. Library staff creates and plans the SRP programs several months in advance of the activities. We are very fortunate that the Friends of the Plymouth District Library support our SRP with financial assistance for programs, supplies and prizes including book sale coupons. We kick off the SRP each year with a big event on the last day of school as this day draws hundreds of kids to the downtown area. This year we had 150 teens attend the SRP kickoff party. The teens created live animated video, experienced VR (virtual reality), made pixel art and shrink dink jewelry and enjoyed snacks. Check out this fun video, created at the Teen Summer



Reading Kickoff Event! <https://www.youtube.com/watch?v=8Pyi2Yav76U&feature=youtu.be> It was created by Alex Thomas and Friends, Puppeteering and Stop-Motion Animation. Our youth department celebrated with fun activities, crafts and a scavenger hunt all wrapped around our space theme. They had 170 kids and 87 adults attend the kick off. The building was hopping with heavy foot traffic and great energy. Wonderful activities were enjoyed by visitors of all ages and many people signed for Summer Reading Fun!





Technology Updates:

In June we once again received positive feedback on our mobile app. As Katie Page noted in her report we have had over 1,100 downloads since it launched just a few months ago. As expected we are starting to see a decrease in website traffic as many patrons are using the much more mobile friendly version of our catalog on the app.

We also launched our updated website at the end of June after significant planning. We made this change for a variety of reasons:

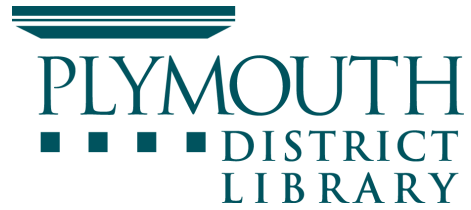
- staff efficiency as we will now have only one site to maintain
- As with all technology, upgrades help keep users safer and provide a more efficient experience.
- We're updating our website to provide a fresh, contemporary look and to ensure the best possible experience across mobile devices.
- Our new site is mobile responsive, resulting in a consistent experience between the full and mobile versions of the site.
- Our new web site format provides those with vision challenges easier access to library information and services
- The library's four core values are access, literacy, personalized service, and community destination. This upgrade helps us achieve each of those values;
 - Improved access to our web services in a mobile responsive environment
 - Digital literacy through a mobile-friendly platform and through that improved access to our digital services like Lynda.com, research databases, and streaming and download services
 - The addition of new personalized services such as a reading suggestion form that connects readers with professional librarians who can find your next great read
 - The new site highlights the digital services we offer, making the library website a community destination in addition to our physical spaces.

I thank the website team lead by Mary for the hard work put into this project!

Director's Activities:

This month I completed the process of hiring our head of Information Technology position. I reviewed over 100 applications, planned and conducted first interviews with Robyn Lowenstein our HR administrator, and planned and conducted second interviews with Carl Miller our Technology Consultant. We had a great pool of candidates and I am pleased to share that we hired Melanie Bell, from the Chelsea District Library for this position. Melanie will be starting at PDL on August 12.

I represented our library at the Salem South Lyon ribbon cutting ceremony at the opening of their new youth wing. Along with supporting my fellow director from SSL these types of events provide a great opportunity to learn from other libraries in regards to new services and space use. In addition I attended an online conference, along with Mary Kelly our electronic resources librarian and our marketing staff, which focused on the changes that LinkedIn Learning, formally known as Lynda.com, is moving forward with.



I greatly appreciated the opportunity to attend the ALA (American Library Association) conference in WDC. Much of my daily duties involve facility needs and it is re-energizing to focus on library services at conferences like ALA. Many valuable sessions take place at ALA and it is often difficult to choose among them. Many of the sessions I focused on were those facilitated by Libraries Transform and United for Libraries. These are national organizations or programs which support library financial stability. I also attended the session on Creating a Community Profile that Holly wrote about in her ALA report. This session introduced me to some new community analysis tools and provided a connection with U of Michigan staff and students that may be able to assist us with this process. I also attended sessions on Emerging Technology and alternative public service options beyond traditional public service desks. While in WDC, along with Library of Michigan staff, I represented the State of Michigan at the National Center for the Book annual gathering. This provided me with an opportunity to learn from organizations from every United States state and territory which focus on literacy.

As part of my Rotary volunteer duties I help coordinate the Four Way Test Essay Contest. Over 1,500 essays are written by students in the public and private middle schools based on Rotary's Four Way Test. The Four Way Test is a creed that Rotarians use to make private and professional decisions. This month I represented Plymouth Rotary and our library at honor ceremonies for several local middle schools where I recognized the essay winners. In addition I prepared for taking on the leadership role of President of the Plymouth Rotary Club (noon). I started in this one year volunteer position July 1, 2019.

June department reports are attached. All reports are posted on the Library's web page plymouthlibrary.org, and print versions are available in the public meeting packet at Upper Level Reference.

ANNUAL CIRCULATION -- PLYMOUTH DISTRICT LIBRARY

Books and Materials circulation, including in house use and electronic resources

	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	Change from previous year
JANUARY	84,363	85,759	87,551	88,408	84,739	76,457	76,430	75,399	70,347	67,220	65,816	-2.09%
FEBRUARY	82,946	81,886	85,085	86,994	79,891	76,133	72,587	72,523	64,813	62,271	60,969	-2.09%
MARCH	95,291	93,850	93,960	89,549	90,269	88,531	79,347	79,780	67,406	72,436	69,554	-3.98%
APRIL	87,952	85,582	88,645	84,872	86,178	80,485	68,944	72,663	69,101	65,250	66,641	2.13%
MAY	83,779	80,664	80,787	79,194	73,298	77,661	69,006	68,816	66,070	61,116	62,829	2.80%
JUNE	98,465	96,317	93,841	91,929	86,209	89,418	82,853	79,146	74,359	73,759	68,681	-6.88%
JULY	106,219	103,150	98,321	100,719	98,505	97,402	87,997	84,194	77,855	79,361		
AUGUST	102,728	103,073	97,431	94,868	88,896	86,989	85,330	82,568	74,516	76,302		
SEPTEMBER	82,543	80,034	75,596	76,733	71,428	72,392	68,676	67,208	61,033	60,255		
OCTOBER	87,637	84,161	80,382	84,453	75,643	75,774	69,897	69,130	64,490	63,278		
NOVEMBER	86,413	86,823	83,511	80,897	72,172	75,115	71,331	67,397	61,874	61,688		
DECEMBER	79,425	77,680	78,391	71,381	69,208	73,732	66,505	63,327	60,402	57,948		
TOTAL	1,077,761	1,058,979	1,043,501	1,029,997	976,436	970,089	898,903	882,151	812,266	800,884		
Change from previous year	6.30%	-1.74%	-1.46%	-1.29%	-5.20%	-0.65%	-7.34%	-1.86%	-7.92%	-1.40%		

* January 2007 onward includes Overdrive statistics

* January 2015 onward includes Flipster statistics

* May 2015 onward includes in house use statistics

* March 2016 onward include Hoopla statistics

* January 2019 onward include Kanopy statistics

ANNUAL CIRCULATION -- PLYMOUTH DISTRICT LIBRARY

Books and Materials circulation, including in house use

	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	Change from previous year
JANUARY	84,190	85,237	86,807	86,829	82,673	73,797	72,782	71,050	65,279	60,441	57,584	-4.73%
FEBRUARY	82,711	81,419	84,332	85,254	78,151	73,631	69,080	68,317	60,293	56,056	53,402	-4.73%
MARCH	95,076	93,303	93,207	88,057	88,282	85,865	75,870	75,551	62,496	65,444	61,396	-6.19%
APRIL	87,694	85,011	87,853	83,429	84,216	78,012	65,585	68,416	64,521	59,064	58,771	-0.50%
MAY	83,489	80,116	80,054	77,781	71,366	75,148	65,862	64,760	61,337	54,817	54,665	-0.28%
JUNE	98,207	95,791	93,014	90,287	84,050	86,829	79,334	74,808	69,283	66,881	60,146	-10.07%
JULY	105,928	102,544	97,484	98,891	96,288	94,483	84,204	79,287	72,325	72,135		
AUGUST	102,406	102,483	96,392	92,920	86,533	84,115	81,455	77,935	69,118	69,037		
SEPTEMBER	82,213	79,484	74,575	75,060	69,438	69,792	65,067	62,752	55,956	53,674		
OCTOBER	87,199	83,536	79,383	82,844	73,550	73,078	66,196	64,745	58,982	56,256		
NOVEMBER	86,031	86,248	82,408	79,326	70,246	72,378	67,798	63,067	56,720	55,042		
DECEMBER	78,990	77,079	77,051	69,705	67,092	70,915	62,680	58,703	54,806	50,841		
TOTAL	1,074,134	1,052,251	1,032,560	1,010,383	951,885	938,043	855,913	829,391	751,116	719,688		
Change from previous year	6.90%	-2.04%	-1.87%	-2.15%	-5.79%	-1.45%	-8.76%	-3.10%	-9.44%	-4.18%		

ANNUAL CIRCULATION -- PLYMOUTH DISTRICT LIBRARY

Electronic resources

	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	Change from previous year
JANUARY	173	522	744	1579	2066	2660	3648	4349	5068	6779	8232	21.43%
FEBRUARY	235	467	753	1740	1740	2502	3507	4206	4520	6215	7567	21.75%
MARCH	215	547	753	1492	1987	2666	3477	4229	4910	6992	8158	16.68%
APRIL	258	571	792	1443	1962	2473	3359	4247	4580	6186	7870	27.22%
MAY	290	548	733	1413	1932	2513	3144	4056	4733	6299	8164	29.61%
JUNE	258	526	827	1642	2159	2589	3519	4338	5076	6878	8535	24.09%
JULY	291	606	837	1828	2217	2919	3793	4907	5530	7226		
AUGUST	322	590	1039	1948	2363	2874	3875	4633	5398	7265		
SEPTEMBER	330	550	1021	1673	1990	2600	3609	4456	5077	6581		
OCTOBER	438	625	999	1609	2093	2696	3701	4385	5508	7022		
NOVEMBER	382	575	1103	1571	1926	2737	3533	4330	5154	6646		
DECEMBER	435	601	1340	1676	2116	2817	3825	4624	5596	7107		
TOTAL	3627	6728	10941	19614	24551	32046	42990	52760	61150	81196		
Change from previous year	92.11%	85.50%	62.62%	79.27%	25.17%	30.53%	34.15%	22.73%	15.90%	32.78%		

* January 2007 onward includes Overdrive statistics

* January 2015 onward includes Flipster statistics

* March 2016 onward include Hoopla statistics

* January 2019 onward include Kanopy statistics

July 3, 2019

Electronic Services

June Report

Submitted by Mary Kelly

Technology Training/Programming

Upcoming Programming

July 11: Tech on the Job

July 15: Computer Basics 1

July 16: Let Me Google That For You

July 22: Computer Basics 2

July 23: Word Processing Basics

July 25: Google Drive

August 12: Excel Basics

August 7: Computer Basics 1 (added)

August 14: Computer Basics 2 (added)

Fall/Winter Programming to be scheduled:

I have a tentative schedule of programs ready and will need to make sure that the instructors are available or aren't needed elsewhere. **Medicare part D** starts on October 15 and entails 6 weeks of assisting with open enrollment. I have been assisting with this program for 10 years and I am always amazed at the positive feedback we get for this program.

Website Status

Website is up and running as of June 30, 2019. Since we can only test a site so far in the testing server, the next few weeks we will be improving and smoothing out raw edges as people give me feedback and start using the site more rigorously. Most of the problems are being resolved quickly and stem from some of the links/pages "looking" for the old Joomla site or missing some information.

I have already done some personal training one on one and I have prepared an editor level training manual as well as thoroughly documenting the website for Holly, myself and our new sys admin.

Data presentation

Statistics are a bit different this month. From now on, we will be presenting data change from the previous month. Hopefully, this will streamline our presentation of this data. In addition, we should be able to distinguish trends a bit faster. The annual report will show the summary and any relevant comparison to the previous year.

Other

I will be attending *Digipalooza* in Toronto in early August and I will begin my medical leave August 13.

Mary A. Kelly

E-Resources

Change from May 2019 to June 2019

	May 2019	June 2019	% increase (decrease)
Overdrive			
Overdrive ebooks checked out	3,720	3,767	1.26%
Overdrive eaudiobooks checked out	2,370	2,549	7.55%
Overdrive new users registered	68	70	2.94%
Overdrive unique patrons	1,237	1,264	2.18%
Streaming			
Hoopla-new patrons	36	38	5.56%
Hoopla-number of items used (circ)	1,406	1,472	4.69%
Kanopy-unique patrons	45	42	-6.67%
Kanopy-number of credits used	147	129	-12.24%
Social Media:			
Twitter Followers	2,984	2,995	0.37%
Instagram Followers	996	1,002	0.60%
Facebook Followers	3,479	3,508	0.83%
Reference Email	66	77	16.67%
plymouthlibrary.org			
Sessions	36,122	34,591	-4.24%
Users engaged in at least 1 session	19,412	18,462	-4.89%
Page views	242,323	236,986	-2.20%
m.plymouthlibrary.org (mobile site)			
Sessions	4,818	1,411	-70.71%
Users engaged in at least 1 session	2,742	1,113	-59.41%
Page Views	8,727	3,923	-55.05%
Mobile App			
Unique devices used during the month	616	712	15.58%
# of times app was opened and used (launches)	2,899	3,887	34.08%
Total Page Views (including home page)	3,776	5,130	35.86%

Database Usage June 2019

Database Name	May 2019	June 2019	% increase (decrease)
Ancestry unique searches	553	698	26%
Biography in Context searches	1	11	1000%
Biography in Context sessions	1	6	500%
Consumer Reports-pg views	976	635	-35%
Consumer Reports-visits	96	52	-46%
Detroit Free Press	12	21	75%
Flipster Searches	352	358	2%
Flipster sessions	475	406	-15%
Fold3 Library Edition	0	1,465	
Gale Courses (enrollees)	11	9	-18%
Gale Interactive Science searches	0	0	n/a
Gale Interactive Science-sessions	0	1	n/a
Heritage Quest	2	0	-100%
Lit Resource Center searches	6	5	-17%
Lit Resource Center sessions	3	2	-33%
Lynda New Users	10	6	-40%
Lynda Videos Viewed	568	888	56%
Lynda.com -active users	337	343	2%
Lynda.com log ins	121	169	40%
Mango Languages-sessions	28	17	-39%
Morningstar Useage (page views searches)	320	n/a	n/a
Morningstar Useage (total log ins)	34	n/a	n/a
Novelist Plus sessions	33	21	-36%
Novelist Searches	101	81	-20%
ProQuest Historical Newspapers: Detroit Free Press (1923-1999)	62	116	87%
ProQuest Historical Newspapers: Detroit Free Press (1831-1922)	58	116	100%
Reference USA (log ins)	127	68	-46%
Sanborn Maps	0	0	0%
Tumblebooks	21	53	152%
Wowbrary Newsletters	2,799	2,378	-15%
Wowbrary pages click through to catalog	1,787	1,921	7%
Wowbrary pages viewed	3,926	3,649	-7%

Adult Services Monthly Report June 2019

Adult Programs

G06/01	Intro to Power Point	0
A06/03	ELL Conversation Group	17
G06/04	Intro to Power Point	3
G06/05	Computer Basics 1	7
A06/06	Low Vision Info Session	21
A06/10	ELL Conversation Group	14
A06/10	ELL Reading Group	10
G06/11	Chess Club	8
G06/11	Contemporary Books	13
G06/12	Computer Basics 2	5
A06/13	SCORE One-on-One Consultations	0
G06/13	Google Drive	4
G06/15	Film Club	4
A06/17	ELL Conversation Group	12
G06/17	Excel Basics	9
A06/17	Climate Change 101	50
G06/18	Tabletop Game Day	14
A06/19	SCORE One-on-One Consultations	0
G06/20	Books on Tap	14
A06/20	DIA Behind the Seen	16
A06/24	ELL Conversation Group	13
A06/24	ELL Reading Group	4
A06/24	Needlecrafters	5
A06/24	The Giant Tire	75
G06/26	Brown Bag Books	25
A06/26	SCORE One-on-One Consultations	0
A06/27	Garden Group	11
A06/29	Papercrafting	18
16 Adult programs, Attendance 106		28 Total programs
12 General programs, Attendance 266		372 Total attendance

Output Measures

Total questions: 5557 (3632 in 5/19, 5988 in 6/18)	At Ref desk: 1218 (1197 in 5/19, 1524 in 6/18)
At RA desk: 1951 (1435 in 5/19, 1992 in 6/18)	At Youth desk: 2022 (682 in 5/19, 2102 in 6/18)
Short ref: 2046 (1596 in 5/19, 2207 in 6/18)	Extended ref: 340 (304 in 5/19, 390 in 6/18)
Readers Advisory: 170 (117 in 5/19, 139 in 6/18)	Programming: 1205 (211 in 5/19, 1138 in 6/18)
Equipment Assistance: 288 (276 in 5/19, 549 in 6/18)	Computer Instruction: 203 (210 in 5/19, 176 in 6/18)
Envisionware: 469 (388 in 5/19, 382 in 6/18)	Directional: 189 (210 in 5/19, 328 in 6/18)
Other: 443 (184 in 5/19, 470 in 6/18)	Group Study Rooms: 204 (198 in 5/19, 209 in 6/18)

Flipster Use

June 2019 – 618 total uses (521 in May 2019, 359 in June 2018)

Projects:

The Adult Summer Reading Program is underway!

I attended the ALA Annual Conference in Washington, DC. My conference report is attached.

Katy Kramp attended a field trip to the DIA library with the TLN Adult Services Committee, as well as the Ann Arbor Comic Arts Festival. Her combine report is attached.

American Library Association Annual Conference
Washington, DC, June 22 – 25
Holly Hibner

Saturday, June 22

ALA Council Orientation Session for New and Re-Elected Councilors

This is a nice opportunity to meet the new Councilors and welcome them to Council. Council has a complicated and intricate set of processes that are difficult to learn, but the updates made to the orientation session since I was a new Councilor are excellent. It was worth attending again. It is a long (3-hour) session that covers everything from how the resolution process works, how ALA finance works, how the Divisions, Chapters, and Roundtables are organized, an excellent session on EDI (equity, diversity, and inclusion), and an overview of parliamentary procedure used during Council sessions.

A Hard Look in the Mirror: Reflecting on the Role of the Librarian

Presented by Public Services staff at Greater Victoria Public Library

This library uses a Community-Inspired Service Model that rethinks the role of librarians. They have implemented a Portfolio Service Model that starts with their library's "key areas of library responsibility" (which are similar to our core values, but there are more of them): leadership, customer experience, information services and readers advisory, programming and outreach, community partnerships, facilities, collection, technology, communication and metrics. Rather than "Adult Services Librarians" and "Teen Services Librarians" and "Youth Services Librarians," all of their librarians are Public Services Librarians with responsibilities in a specific key area. Programming and outreach, for example, covers those activities for all age-groups. It is service-oriented rather than audience-oriented.

ALA Council/Executive Board/Membership Information Session

The first 1.5 hours is an information session for Council and the Executive Board (also open to all ALA members). They go over budget projections, strategic directions, and several reports on activities of the President, President-Elect, Executive Director, and Executive Board. Then the actual membership meeting opens for the last hour. It's disheartening how few ALA members actually attend the membership meeting. Councilors are expected to attend to at least ensure quorum. Out of 50,000 ALA members, 20,000 of whom attend the annual conference, there are usually about 30-50 regular, non-Council members present at the membership meeting. Any member can bring forth a resolution at the membership meeting, and they all vote on whether those resolutions will continue on to Council sessions in the following days for the process of becoming an official resolution adopted by Council. There were three resolutions brought by members. Two of them passed membership vote to go on to Council and one did not. (Banning CIA Recruitment of Librarians at ALA Meetings did not pass.) I will report on the resolutions that did pass as I report on Council sessions below.

Council Forum I

Council Forum is an informal meeting of Councilors. It is optional to attend, so it is usually a group of about 30-50 people (out of almost 200 Councilors). I attend most of the time, but not all of the time, depending on my schedule. This one was very short. A member of the Intellectual Freedom Committee passed around draft copies of new interpretations to the Library Bill of Rights that will be presented in Council sessions at this conference. Forum provides an opportunity to read the documents and give feedback to the IFC before it is presented officially at Council.

Sunday, June 23

Council I

Council I included a two hour session on EDI: "Equity, Diversity, and Inclusion through Social Justice Lens: The Role of the ALA Council" presented by DeEtta Jones. The session was fantastic! After that, there was a report on the ALA Executive Director Search Committee, a review of Executive Board actions taken since the Midwinter meeting, implementation of the Midwinter meeting Council actions, and a report of the Membership Resolutions Committee.

ALA Remodel Recommendations Input Session with the Steering Committee on Organizational Effectiveness (SCOE)

In this session, SCOE presented their work so far on remodeling ALA. They are working very hard with a consulting firm to reorganize ALA into a more streamlined, more "modern organization for a modern profession." Their recommendations so far are very interesting! Their timeline would put the final votes on their plan out to Council in 2021, so they are about halfway through their work. It reorganizes Divisions, Chapters, Roundtables, and Council itself (which may no longer be necessary and could be removed from the organization altogether), as well as the structure of membership in ALA. I'm mostly in favor so far, even though it is a huge change. It is necessary, and will make it easier for members to participate in the professional association.

Creating a Community Profile to Learn More about Your Current and Potential Patrons

I did not actually make it to this program because the previous two meetings were so long. However, I wanted to share a resource that they included in the program description: The Federal Reserve of St. Louis's FRED, which is an economic data portal. You can download, graph, and track economic data in 72 major categories. <http://fred.stlouisfed.org> The program description said "The process of creating a community profile gives us an opportunity to do an in-depth data dive into the population we serve and to become aware of shifts in the local population over time. Whether you're looking to create a strategic plan, consider a millage renewal, or refresh the services and collections of your library, a community profile can help you gain the data you need to gain allies, collaborators, and supportive stakeholders."

Monday, June 24

PLA Stronger Together Breakfast for Councilors

A breakfast session with a presentation about PLA's priorities and how they fit with ALA and Council's priorities. Small groups discussed strengths and opportunities within ALA and, specifically, the PLA Division.

Council II

Reports of the Committee on Diversity, the Committee on Organization, the Constitution and Bylaws Committee, the Freedom to Read Foundation, and the International Relations Committee. Voting actions on bylaws regarding online voting and majority required for online voting, as well as five interpretations of the Library Bill of Rights: Library-Initiated Programs and Displays as a Resource, Diverse Collections, Minors and Online Activity, Privacy, and User-Generated Content in Library Discovery Systems. These interpretations had been shared via Google Docs several months ago, so Councilors were able to suggest edits and updates. Votes passed on all interpretations.

The Steering Committee on Organizational Effectiveness (SCOE) presented again, and facilitated more discussion among the larger group. They are gathering much-needed input from members and ALA governance and leadership for this important work.

Collection Management in Public Libraries Interest Group

This is a discussion group facilitated jointly by ALCTS (Association of Library Collections and Technical Services) and RUSA (Reference and User Services Association). I often attend this annual discussion group session; it's one of my favorite interest groups! There was a lot of interest, of course, in streaming and other electronic services, as well as user-generated content platforms (biblioboard.com is an example of this type of service, in which libraries make self-published works of literature, music, photography, video, etc. available to patrons). There was a lot of discussion around the upcoming upgrade to Lynda.com (now called LinkedIn Learning) that will require users to create a LinkedIn account to use the product. The Intellectual Freedom Committee strongly discourages this, as it would make library users findable within LinkedIn's search function – a privacy violation. Many library e-resources require the creation of accounts, but this is the first product that will incorporate a social media platform (LinkedIn) directly with its e-learning product.

Auditorium Speaker Series Featuring Tomi Adeyemi

Tomi Adeyemi is Nigerian-American author of the popular *Children of Blood and Bone*. She discussed how her work inspires diverse readers across race, ethnicity, orientation, and even age. Her books are popular with teens, but have adult-interest crossover.

Tuesday, June 25

Council III

This meeting included the ALA Treasurer's report and approval of the annual estimates of income for FY 2020 (\$85,725,741 –vote passed). There were also reports of the Committee on Legislation, the Intellectual Freedom Committee (several more interpretations of the Library Bill of Rights all passed the vote) and the Committee on Professional Ethics, as well as reports of special committees: the Taskforce on Online Deliberation and Voting for ALA Council, the Eliminating Library Fines as a Form of Social Equity Working Group, and the Council Forum Working Group. New business included a Resolution on Library Service for Children in Detention at Migrant Detention Centers (vote passed), a Resolution on eBook Pricing for Libraries (title changed to Resolution on Digital Content Pricing for Libraries, vote to refer to Council on Legislation fails, resolution as written passes), and an update on the merger of ALCTS, LITA, and LLAMA into one new Division.

June 2019 Excursions

By Katy Kramp, Librarian

DIA Library Field Trip

The TLN Adult Services Committee's annual June field trip was to the library of the Detroit Institute of Art, hosted by librarian Maria Ketcham. I had not realized that they have a library there, but it is filled with great resources that they are anxious to share with the public. They only circulate among staff in the building, but the public is welcome by appointment. They are also willing to scan items of a reasonable length to send to people by request, and to that end, have been working hard at digitizing their catalog and making it available through MeL and WorldCat.

They had four tables filled with interesting things on display for us, including photos of Diego Rivera and Frida Kahlo during their stay in Detroit; some of the many petitions for and against the murals, and photos of workers unrolling the original full-sized cartoons for the murals, which were found in the attic decades later. There were also some rare books – a 15th century book of handwritten music, and a guide to New York City written by Washington Irving under the pseudonym Diedrich Knickerbocker. This book had a fore edge painting, so when you fan out the pages, you can see the skyline of New York City back in the day.

We also got a tour of the stacks a few floors down. They have an extensive collection of art books, and shelving is in such short supply that there were stacks of boxes and of books just piled up on tables. I took pictures of a couple of the things they brought out for us – an old Victorian-era stereoscope, and an elephant folio – named for its size – with engravings of the art and architecture of Egypt, which Napoleon commissioned during his invasion of Egypt.



A2CAF—the Ann Arbor Comic Arts Festival



The second weekend in June, I was privileged to be able to attend A2CAF for the first time in a few years. This was the 10th anniversary, and I had helped run the event in the early days when it was Kids Read Comics and rotated between several libraries in area, staffed by librarian volunteers. I went to two of the sessions aimed at librarians and creators on Friday—the keynote speech with Lucy Knisley, whose graphic novel memoirs are very popular at the Library, and a panel called “Bringing Our Own Experience to Comics” with Jerry Craft, Raúl the Third, Joamette Gil, and Leila Abdelrazaq. Lucy Knisley talked about learning the difference between documenting a fun trip and telling a good story with her work. She feels that her most recent book, *Kid Gloves*, which documents her experience with childbirth (where she nearly died due to medical incompetence) is her most important book to date, looking at childbirth and women’s health in the past, and the problems and inequalities that persist to this day.

The panel looked specifically at the experience of graphic novel creators of color. Three of the four panelists have traditionally published books, while Joamette Gil runs her own press, mostly publishing graphic compilations, specifically seeking out people who often don’t get published due to their background and trying to pay them well. Everyone agreed on how important it is for kids to see themselves in comics—Raúl the Third said that it wasn’t until he was teaching art and noticed his students of color drawing only stories about white kids that he realized that he was doing that, too, and shifted to drawing stories that better reflected his own experience. Jerry Craft talked about “Highlander Syndrome” in publishing, as in “There can be only one”, where he’d get the reaction, “Oh, we already have a book about black boys.”



I heard more about Jerry Craft’s experience at his talk during the main event on Saturday. He talked about how he went from reading Dr. Seuss as a young kid to Marvel as an older kid—and then nothing for many years, until *Great Expectations* hit a chord. He spent 13 months of 16 hour days drawing his recent book, *New Kid*, from 9am-1am every day. In this book, a young black boy switches from his local public school to a predominately white private school, facing a lot of micro-aggressions, which he draws about in his journal. Editors commented that this was a polemic— Craft noted that in *El Deafo*, it’s okay for characters treating the little deaf girl unkindly to be portrayed as bad, but it wasn’t seen as all right for him to do the same thing with white characters treating his black boy badly. He rewrote a section of his book in response, adding a chapter where the boy’s art journal is read by a teacher, who gets angry at the boy’s honest, personal feelings and calls it a polemic. I had lots of thoughts about this—but in general, my daughter and I both really loved his book, and he was very friendly to both of us, checking his calendar to see if he’d be available to come to KidLitCon next year, and looking over my daughter’s art journal.

I went to some other sessions as well, including a fun talk on how to write a graphic novel for kids by Judd Winick, author of the best-selling Hilo books, and walked around the booths. I talked to several other creators about coming to KidLitCon, as well as our long-time vendors, Dan and Katie Merritt of Green Brain Comics, and librarians Edith Donnell and David Carter, both of whom have been involved with A2CAF since its founding.



Youth Services Monthly Report June 2019

Programs:

Baby 4p, 69j, 78a

Preschool 10p, 125j, 90a

School age 12p, 436j, 116a

Edge 1p, 18j, 9a

All ages 1p, 170j, 87a

Totals: 28p, 818j, 380a

Programs included our Summer Reading program kick-off on the last day of school, and weekly programs with the Salvation Army day camp in conjunction with the United Way. We again hosted the Isbister Book Buddies for their end-of-school celebration.

Summer Reading Program:

RTM 318, SRP 498 Edge 209 Total 1,025 registered for program

Nonfiction game 41 kids have read 4 books, 8 have read 8 books

Programs (included in above totals)

Preschool: 3p, 61j, 39a

School Age: 4p, 87j, 49a

Edge: 1p, 18j, 9a

All ages: 1p, 170j, 87a

Total: 9p, 336j, 184a

Also, we are doing a general raffle for a telescope and space books this summer to go along with the space theme. There are approximately 200 entries so far.

Displays:

SRP in display case

6 other displays including, space and patriotic books.

Projects:

Heavy weeding in J Board Books and JE B's and S's.

Circulation:

Youth Department	2019	2018
CDs	231	315
Fiction	16,732	17,681
Nonfiction	4,232	4,492
Baby	24	37
DVD	3,054	3,626
Magazines	20	28
Audiobooks	696	802
Puppets	140	118
Videogames	380	488
Total	25,509	27,587

Monthly Report for Teen Activities for June 2019

Teen Programs: **13 Offered** **270 total attended**

06/01	Teen Tech Tutors	1 tutor, 1 student
06/05	Code Club	4
06/08	Animanga	6
06/08	Teen Tech Tutors	0 tutor, 0 student
06/08-06/12	Exam Cram	45
06/14	TSRP Kickoff Party	150
06/15	Teen Tech Tutors	2 tutors, 0 students
06/18	Books & Bites	7
06/19	Teen Volunteer Orientation	12
06/19	Inclusive Social Group	4 participants, 2 volunteers
06/22	Teen Tech Tutors	5 tutors, 2 students
06/27	Paint w/Alcohol Ink	24
06/29	Teen Tech Tutors	3 tutors, 2 students

Outreach **1 offered** **755 total attended**

- 91 students at Liberty MS with 23 titles for book groups - many of them from TSTACKS.
- Visited 26 classrooms to promote Summer Reading to 650 students at East MS.
- 11 students at West & 3 students at Liberty signed up for summer reading. Their requested books were delivered.
- Picked up "choice reading" books from West MS and Starkweather
- Met with Starkweather teacher about reading choices for fall semester and delivered 18 titles for consideration.

Teen Collection Circulation

	June '19	May '19	% Change Last Month	June '18	% Change Last Year
TBOOKPACK	7	3	133%	7	0%
TCDBOOK	68	72	-6%	98	-31%
TFIC	1756	1391	26%	1826	-4%
TGRNOVEL	379	314	21%	428	-11%
THOTREAD	167	138	21%	132	27%
TMAGAZINE	1	0	100%	0	100%
TMANGA	688	569	21%	649	6%
TNEWF	213	187	14%	366	-42%
TNF	229	198	16%	200	15%
TSTACKS	126	121	4%	n/a	n/a
TSTORAGE	4	4	0%	n/a	n/a
TSHADOW	10	31	-68%	n/a	n/a
Total	3648	3028	20%	3706	-2%

YA Ebook Circulation

- YA Fiction – 492 (436 in May 2019, 302 in June 2018)
- YA Nonfiction – 9 (4 in May 2019, 5 in June 2018)

Teen Volunteers **88.75 hours**

- 12 teens for volunteer orientation = 1 hour each = 12 hours
- 60.25 hours of shelving and other tasks = 60.25 hours
- 11 teen computer tutors assisted 5 patrons = 1.5 hours each = 16.5 hours

Technology Support Summary June 2019

Projects:

Continued troubleshooting and managing wireless phone issues.

Continued configuring PaperCut for print job management.

Processing new set of newspaper archives.

Assisted with interviews for the new I.T. Department Head.

Migrated the new Wordpress website.

Restored communication between Sirsi and telemessaging servers.

Upgrades:

Worked on the script to import barcodes from Sirsi to Papercut.

Replacements:

MOS replaced the motherboard and hard drive on the graphics printer.

Replaced many older barcode scanners with a newer model.

Replaced many keyboards on the AWE stations.

Updates:

Applied security updates to Linux and Windows servers.

Applied security updates to public and staff workstations.

Conferences:

BSB Lunch and Learn

PC Reservation PC Usage Report

Organized By PC Area

Prepared 7/3/2019

From 6/1/2019 to 6/30/2019

Includes Timeouts, Inactivity, Early Close, Forced Close, Declined Policy

Totals

PC Area	Total Uses	Total Time	Average Session
Dedicated	131	107:32	49.252
Lower Level	256	196:17	46.004
Main Level	167	105:16	37.820
Upper Level	2088	2176:42	62.549
TOTALS	2642	2585:47	58.723

This report was generated using the EnvisionWare Inc. Reporting Module

Technical Services Monthly Report – June 2019

Statistics

Our technical services staff cataloged and processed 1,259 items new to our collection and placed 64 purchase orders in the month of June. Our circulation staff registered 301 new patrons.

For MeL interlibrary loan, we sent 1,072 items to other libraries, and received 1,173 items for our own patrons.

System updates

Our mobile app is doing very well. In total, there have been 1,181 downloads of the app, and patron feedback has been incredibly positive.

We also continue to see increased use of the online credit card payments we launched in our online catalog; in the month of June, we took in \$429.87 in fine payments through the online system. Patrons are very grateful to have the convenience of this service.

Katie Page
Technical Services Coordinator