



# DIRECTOR REPORT

**To:** Plymouth District Library Board  
**From:** Shauna Anderson, Library Director  
**Date:** December 13, 2023

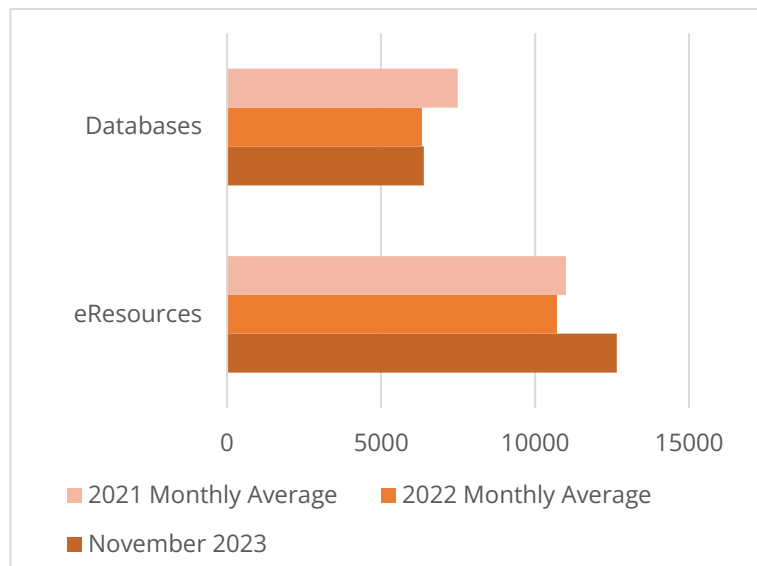
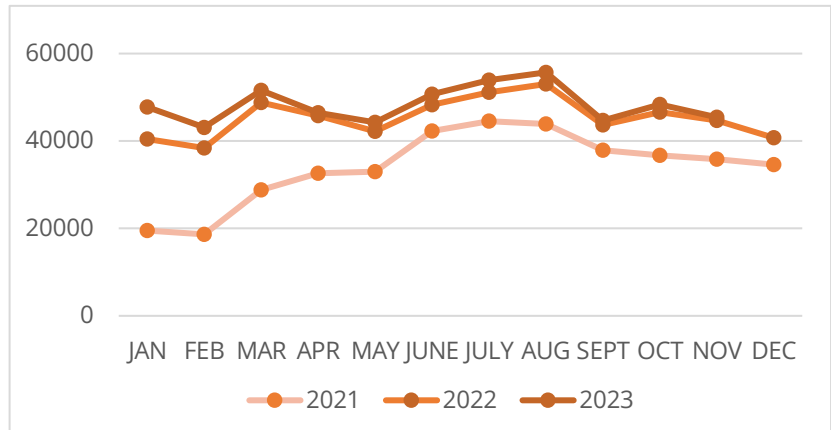
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Checkouts have exceeded half a million this year!		Researching a new mobile application after the BCMobile crash	
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Increased volunteerism and successful Medicare Open Enrollment support		Amphitheater construction completed, Wellness Room construction ongoing	
Community Engagement	4	Personnel	7
Connections made with United Way, MI Philharmonic, Plymouth Chamber, and AARP		Lots of new staff joining the team in January, additional job postings expected next month	

# CIRCULATION

## PHYSICAL COLLECTIONS

Circulation in November tracked slightly ahead of prior year data.



## DIGITAL COLLECTIONS

eResource usage stayed the same over last month. Databases usage increased, likely due to the addition of ABC Travel and Driving Tests offerings. ABC Travel supports patron travel research. The Driving Test product provides free sample tests for those preparing for their driver's license.

## NOVEMBER'S MOST POPULAR TITLES

- Tom Lake* by Ann Patchett
- Lessons in Chemistry* by Bonnie Garmus
- Dirty Thirty* by Janet Evanovich
- None of This Is True* by Lisa Jewell
- Exchange: after the firm* by John Grisham

# PARTICIPATION



## PROGRAM HIGHLIGHTS

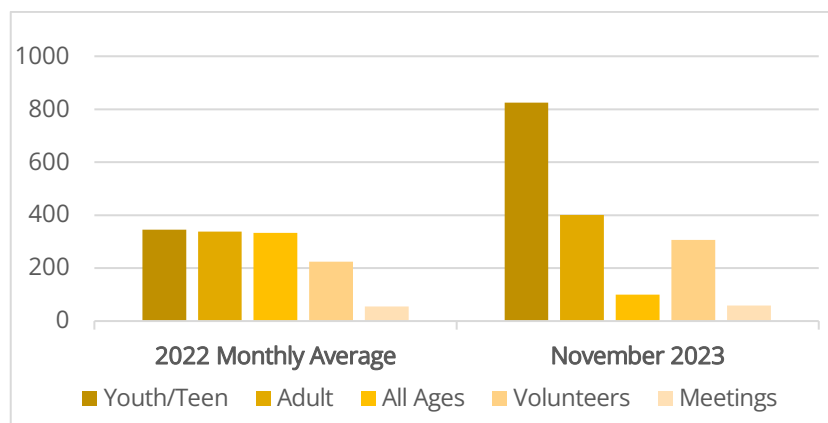
- 91 people attended "End of the Trail: A Life Well Spent Walking in the Woods and Sleeping on the Ground," in which the author of "Isle Royale National Park: Foot Trails & Water Routes" shared his travel adventures from New Zealand, Alaska, Isle Royale, and more.
- 17 people attended the showing of the *JFK American Experience* documentary, commemorating the 60th anniversary of the assassination. It was moving to hear them chatting before the program started about where they were the day they heard the news, or how old they were, or how the country's reaction affected them and their families. It was a touching event
- 40 seniors were served at the MMAP/TSA Medicare Open Enrollment Event. The Councilors shared that they love our location for this event, and heard lots of positive comments from the folks they served about how much they love the library too.

↓ 17,569  
Library Visits

↑ 2,685  
Questions Answered

↑ 85  
Total Programs

Adult and youth program attendance remain higher than previous years. Volunteerism in November saw a marked increase.



# COMMUNITY ENGAGEMENT

## PROJECT UPDATES

### MI Philharmonic

Youth Services Coordinator, Lauren Baker, stopped by a recent performance of the MI Philharmonic for young people to share library resources to families attending.

### Chamber Gala

Heather Pacheco, Shauna Anderson, and Yasir Khogali attended the Annual Chamber Gala in support of the local business community.

### Community Giving

PDL served as a donation collection point for the United Way Hats for the Homeless project. Library staff also participated in holiday gift collection for a local family enrolled in the Goodfellows program.

### AARP Tax Support

AARP Tax Support will once again resume at PDL for the 2024 tax season. This popular program is well utilized by local seniors. It was on hiatus the last few years due to a retirement, but we are happy to see the relationship

Plymouth District Library  
November 11

Happy Veterans Day to our veteran community members! Thank you for your service to ensure our freedom.

Do you have a veteran or enlisted loved one who's photo you would like to add to our honor display? Drop a copy off to any library service desk or email it to [print@plymouthlibrary.org](mailto:print@plymouthlibrary.org)



25

3 comments 4 shares

Plymouth District Library updated their cover photo.  
November 7



55

1 comment

Plymouth District Library  
November 12

Thank you, PFLAG, for sharing this important exhibit with our community.



42

3 comments 3 shares

# TECHNOLOGY

## SPECIAL PROJECTS

### Mobile App

On the evening of November 26, the library's mobile application went down due to a vendor conflict between Sirsi-Dynex (the operator of the library's ILS catalog) and Solus (Sirsi's contracted app operator for the BCMobile product PDL subscribed to). Solus pulled a significant portion of code from the app, rendering the application useless. Sirsi is unable to support the application without Solus, therefore all libraries currently subscribed to BCMobile lost their app.

PDL is currently in the process of determining a new vendor for our mobile application, but implementation is likely to take multiple months, due to the oversaturated market of libraries looking for a replacement. My goal is to have a new application up and running by March.

↓ 12,822

WiFi Sessions

↑ 1,471

Computer Sessions

↓ 138,203

Website Hits

N/A

Mobile App Uses

# FACILITIES

## Amphitheater Construction

Hardscape construction was completed and we are now waiting until the spring for planting. Programming will also be planned for the space—for a grand opening and additional programs throughout the warm weather months.

## Ongoing Elevator Issues

Over the past few months, we have had to bring out multiple repair crews to look at the staff elevator, which has been restarting itself multiple times throughout the day, unprompted. We are considering the replacement of the door sensors on both sides of the elevator as a preliminary measure, as technicians have been unable to diagnose the issue definitively. Replacement of the full doors is also an option, but I am hoping that we can mitigate this with our initial sensor project.

Additionally, we recently learned that more upgrades will be needed in the coming years to bring our elevators up to new code standards before 2028. This will require at least \$45,000 to implement. I am instead hoping that we can make it to 2026 for a full elevator replacement that would satisfy the new code mandates.

## Wellness Room

Construction is ongoing for the new Wellness Room in the youth services department. The old copy nook is being walled off and a door will be added. This will provide much needed private space for nursing parents and individuals with sensory needs. This will be completed and paid for before the end of the fiscal year.

# PERSONNEL

## Open Positions

None

## New Hires

Clint Lafferty	Starting 1/8	Technology Specialist
Donna Jackson	Starting 1/8	Marketing & Visual Design Specialist
Alex Freeman	Starting 1/5	Intern
Izabella Doornbos	TBD	Intern

## Terminations, Retirements, Resignations

Sarah Perry	Effective 12/16/23	Youth Librarian
Yong Heo	Effective 12/11/23	Facility Supervisor

## Employee Anniversaries

Sherri Potas-Garrett	12/7	2 years	Reference Assistant
Sandy Young	12/8	15 years	Administrative Assistant
Jessica Keeler	12/14	4 years	Youth Specialist Librarian

September FTE Count: 43.2